



TERRASEIS

## TERRASEIS QUALITY MANAGEMENT POLICY

Terraseis is fully committed to working in partnership with our clients and suppliers to achieve the vision of being the international leading partner in developing natural resources through geophysics. We strive to provide clients with the highest possible levels of quality and value, through continually improving products and services and to match our client's requirements and expectations in the following manner:

### **Leadership:**

- Demonstrate visible leadership at all levels of line management,
- Provide the resources and create an environment in which, employees are fully involved in achieving company objectives,
- Set annual objectives and targets (KPIs) for quality and monitor their achievement to ensure operations meet time/cost quality targets.

### **Results and Value Creation:**

- Continually improve products and services in order to enhance client satisfaction and generate value for Terraseis.
- Continue to pursue mutually beneficial supplier relationships, creating value for both Terraseis and our key suppliers.
- Maintain compliance with internationally recognised standards and industry regulations.

### **Continuous improvement of Personnel:**

- Enhance employee awareness, motivation and involvement through the communication and promotion of this policy and associated annual objectives.
- Continually develop and train personnel in order to be able to respond quickly and effectively to the requirements of clients in an ever changing work environment.
- Recognise and reward employees for their participation in continuous improvement activities and improved results.

### **Management of Performance by Processes:**

- Ensure that the processes necessary to satisfy client requirements and meet business objectives are implemented and effective;
- Periodically conduct audits and management reviews to ensure that the quality management system is implemented and efficient;
- Strive to continually improve quality performance through periodic reviews of the Terraseis Quality Policy.

### **Risk Management System:**

- Terraseis is committed to a comprehensive approach to quality improvement and quality assurance that includes risk management through our Risk Mitigation System (RMS). The Risk Mitigation System (RMS) is an integral part of our wide scale quality improvement program that's runs throughout our company.

Kevin Plintz  
Chairman

Tim Wisnoski  
Executive Director

Jackie Crowley  
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VP Business Development

Custodian: Proactive Systems		Effective Date: 23/01/2015 Next Review Date: 23/01/2016
	Page 1 of 1	Terraseis Policies Copyright 2010